



**SABRE QUICK REFERENCE GUIDE  
FIRST CAR RENTAL: VENDOR CODE FR**

**Car Availability and Rates**

Search qualifiers enable customization of the availability request based upon individual traveler preferences.

Example: CQFRCPT/15OCT-20OCT/4P-9A/PVMR/CD-ABC123

/IDMR,IDAR	Car code (up to 5)
/CD-ABC123	Corporate Discount number - Contact your First Car Rental Area Manager for respective CD number to drive any custom agreed rates. Or simply book the special rates available without a CD number.
CQFRJNB-CPT	One-way rental

**Rate Rules**

CQ*R1	Display rules from line 1 of availability
-------	---

**Descriptive Details**

CP*FRJNB	Details menu for car company
CP*FRJNB/S	All special equipment for car company
CP*FRJNB/AGE	Specific details keyword for car company

**Car Sell Entries**

Note: A name field must be entered in the booking file before selling an Inside Availability "Direct Connect Availability" or Inside link car.

0C3	Sell entry from line 3 of Availability
0CAR	Long sell option
LONG SELL	0CARFRNN1CPT20OCT-21OCT/CDMR/ARR-0900/RET-0900

**Direct Sell Booking Procedure**

•/BR- fields must be inserted in every booking•

Method of payment i.e. Debtors account number or Referral account number). If this field is not inserted into Sabre, the booking will reflect in our system as a miscellaneous booking and this will may cause a delay at the counter for the renter.

**Bill Back Bookings :**

0CARFRNN1CPT20OCT-21OCT/CDMR/ARR-0900/RET-0900/SQ-NAV/BR-TRA123B/SI-BB

NB: Ensure that the Bill Back account number is inserted, should the number be the same for both Bill Back and Referral please notify us if **BB** in the SI field. Insert navigation requirements in the SQ field if applicable.

**Referral Bookings :**

0CARFRNN1CPT20OCT-21OCT/CDMR/ARR-0900/RET-0900/SQ-NAV/BR-TRA123C/SI-REF

NB: account number is inserted, should the number be the same for both Bill Back and Referral please notify us **POA** in the SI field.

## Field Descriptions

/ARR-	Arrival time
/RET-	Drop off time
/PUP-	Pick up location if downtown
/DO-	Drop off location if downtown
/GCARB123456S	First Car Rental Voucher Number (only if you have a sequence range, else we will create an electronic voucher for you.
/CD- ABC123	Contact your First Car Rental Area Manager for respective CD number to drive any custom agreed rates. Or simply book the special rates available without a CD number. Enter PROMO to see if First Car Rental is offering any special promotions for your rental period.  Please Note: When entering your CD number in a direct sell entry you will not enter the FR prefix.
/BR-	Insert your Commission account number if <b>Pay On Arrival</b> , Debtors account number if on <b>Bill Back</b> . Should the number be the same for both please notify us if <b>BB</b> or <b>POA</b> in the SI field
/SQ-NAV	GPS
/SQ-CSI	Child seat infant
/SQ-CSB	Child booster seat baby (1-3yrs)
/SQ-CST	Child booster seat toddler (4-7yrs)
/SQ-CSB	Child booster seat (up to 12yrs)
/SQ-ADD	Additional driver
/SQ-NAV-ADD	Combine different Special Equipment's
/SI-	Remarks field allows maximum 30 characters
/SI-ORD	Order number
/SI-CCN	Cost Centre Number
/SI-TP	Trip number to be inserted

## Modifications and Cancellations

Note: Before modifying a car segment, display basic availability to see if the car group is available. Adding a sell modifier may also change the rate quoted on availability.

CM	Modifying a car segment
CM2/GCARB654321S/SI-ORD	Modify in the voucher and order number
CM2/BR-TRA123C	Modify in the Debtor or Referral Account number to change method of payment
CM2/PD-09DEC/RD-13DEC	Modify pick up and drop off date for segment 3
CM2/PD-12OCT/ARR-0800	A new date and arrival time for segment 1
CM2/ARR-0900	Modify optional field for segment 2
CM2/CT-IDAR	Modify vehicle group booked for segment 2
XIC	Cancels all car segments in the booking file
X5	Cancels segment 5

## Delivery and Collections

Please Note:

- No deliveries are authorised on credit card, deliveries will only be on account basis.
- The first three letters of the branch code needs to be inserted.
- The account number must be inserted. (/BR-)
- The IATA number must be inserted (/BS-)
- The address and contact number must be inserted.
- If a delivery is required within less than 24hrs (weekdays) of making the booking, please contact our Contact Centre to confirm delivery.

/PUP	Delivery closest downtown branch GDS code
/DO – if applicable	Collection closest downtown branch GDS code
/DSA	Delivery street address details
/DCT	Delivery town
/DCC	Delivery Country
/DCP	Delivery Province
/CSA	Collection street address details
/CCT	Collection town
/CCC	Collection Country
/CPC	Collection Province
/CTCA	Contact number

### Delivery and Collection Entry

0CARFRNN1JNB2NOV-16NOV/IDAR/ARR-9A/RET-5P/PUP-JNBE02/DO-CPTW01/DSA-1 STREET ADDRESS/DCT-BOKSBURG/DCC-ZA/DPC-GAUTENG/CSA-2 STREETADDRESS/CCT-RONDEBOSCH/CCC-ZA/CPC-W CPE/CPH-0831234567«

### General Information

Always ensure that Account number is inserted in every PNR and Method of Payment where applicable. See field description for more info on field to enter.

**FIRST CAR RENTAL CALL CENTRE: 0861 FIRSTCAR**  
**SABRE SA SUPPORT: call 0800 999 471 or email [support.sa@sabre.com](mailto:support.sa@sabre.com)**